4471 7076 Inbound employee (m/f/d) - Germany-wide well-known company | Varied tasks as a telephone customer service representative (m/f/d)  
  
company profile  
Our customer is a leading telecommunications company in Germany. You can expect a pleasant working environment and an appreciative corporate culture with flat hierarchies in an international team. Work-related further education as well as internal training and flexible working hours.  
  
area of ​​responsibility  
  
-You take calls, provide information and forward customer concerns to the responsible department  
-You correspond with the relevant contact persons  
-You process customer applications or complaints and enter the data into the system  
- You ensure customer satisfaction by handling their concerns in the best possible way  
  
requirement profile  
  
- Lateral entrants are welcome  
-Customer-oriented, sociable and open nature as well as a quick comprehension  
-Team spirit, resilience, flexibility and reliability  
-Very good knowledge of spoken and written German  
  
Compensation Package  
  
-Central workplace in Bonn with very good transport connections and free parking spaces  
-Team and team development training  
-Personal coaching  
-Flexible working hours  
-30/35 hours/week Customer Service Advisor None 2023-03-07 15:59:43.312000